

October 15, 2012

Dear Mr. Handler,

It has been exactly two months since my husband and I closed on "Lot     " in the South Lakes community and have made it our dream home. I felt this was an appropriate time to tell you how much we love our new GHO home.

While this was not our first home, this was the first time we had a home built. It can be a very daunting experiencing especially when you live over 1,000 miles from the building site as we did. Thanks to Patti Croswell and her emails and photographs we were kept in the loop as progress was made on our house. I can't tell you how much we appreciated that.

Patti was always a phone call or email away and never made us feel that our questions were too trivial. If she didn't know the answer, she found the answer and got back to us with it expeditiously.

One of the reasons that we chose GHO over other builders in the area was the ability to customize our home, which we were able to take advantage of. Not all of the homes on our street our cookie cutter copies. We are thrilled with the generous and unique landscaping package and the ability that we had to work with the landscaper prior to the plantings.

I can't say that the entire process was glitch free, but if there was a minor problem it was solved swiftly and courteously by your friendly staff. I would highly recommend GHO to anyone who is fortunate enough to be looking in this area.

Best regards,

Nancy :